

J&J Tour de Cure (TdC) Frequently Asked Questions (FAQs)

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A. General TDC questions

1. Who can ride on Team J&J?

- Everyone is welcome to join Team J&J (employees, friends, family, neighbors, customers, suppliers, etc.).

2. What does it cost to join?

- Registration is FREE for J&J employees (including friends/family/neighbors) – just follow the instructions within this document using promo code: j&j2017.

3. How do I register for the Tour de Cure as part of a J&J team?

- Please follow the instructions within this document to either **CREATE** or **JOIN** a J&J team.

4. How do I find out about the different TdC rides across the country?

- See listing of the events by state as well as by date within this document.
- You can also visit the ADA website for other rides in your area:
http://tour.diabetes.org/site/PageServer?pagename=TC_homepage
- There are many J&J teams already established in many areas, however, if there are not established in your area, you can create your own J&J team per the instructions within this document.

5. What is the minimum (dictated by the ADA) that I have to raise to participate in the event?

- It varies by event but ranges between \$150 to \$225.
- See your local TdC page for specific information.

6. How can I get a J&J cycling jersey? (Waiting for Update)

- New 2017 J&J jerseys will be available in April or May (more information coming soon). Your team captain will place the order for your team. Individuals cannot order 2017 jerseys.
- 2012/2013/2014 jerseys can be purchased by teams or by individuals at anytime in the online store at www.peak1bikestore.com/johnson/.
- Team members that raise at least \$350 will qualify for a J&J cycling jersey.
- Team members that raise at least \$100 will qualify for a pair of cycling socks (while supplies last).
- Fundraising totals must be reflected on the team/individual web pages.
- Other great J&J Team Apparel (shorts, arm warmers, jackets, etc.) are available in the [online store](#). 15% of the sales will go towards the National Team's fundraising.

7. Do I have to be really fit to ride?

- No – anyone can ride! There are many different ride lengths to accommodate different riding abilities.
- If you're interested in a training program to get you ready for your ride, contact Lindsay Didia, one of the LifeScan Wellness professionals: ldidia1@its.jnj.com for further information.

8. If I am not available to ride on the date for my local event, can I still participate?

- Yes! The main goal is to raise funds for the ADA to allow them to educate folks with diabetes. You can do this in a variety of ways: simply designate a hike/walk/ride/workout as your Tour de Cure. You would still register per the instructions within this document and raise money just like you were going to ride on the day of the event. Please contact Lindsey Didia at the Fremont Wellness center for information on riding your own tour.

9. **If I have still questions, whom can I contact?**

- Mary Lou Stuart – Mstuart@its.jnj.com

B. Online Fundraising

1. **What is a Personal Page?**

- A personal page is an online promotional tool for your use when asking your friends and family to join your team or support you by making a donation. Once you sign up for an event online, by default, you will have a personal page created for you. You have the option of personalizing this page by going to your **Tour Center**. You will be able to customize images, text and the style/color layout of the page.

2. **I have a personal page created for me? Do I have to change it?**

- Once you sign up for an event online a personal page will be created for you. You don't have to change it but a compelling personal page attracts and engages supporters. While you can spread the word using our standard email solicitations, your personal campaign page can be your own creative expression of your commitment to the cause. Customize your page by selecting the layout and style that work best for you. Utilize the elements of text, photo and status indicators to their fullest advantage. We strongly encourage our riders to personalize their pages as it usually results in higher fundraising results!

3. **How do I change my personal fundraising goal?**

- First, you will need to login to your **Tour Center**. Just below the "Your Fundraising Progress" bar is where you can modify your personal fundraising goal. Simply click "change" next to MY GOAL and enter your new goal and submit the changes.

4. **How do I change my team name or team type?**

- Only the team captain has the ability to change the team information. The team captain will need to login to his/her **Tour Center** and click the "My Team Info" button on the top right.

5. **How do I change my team goal?**

- Only the team captain has the ability to change the team goal. The team captain will need to login to his/her **Tour Center** and click on "My Progress" and then click on "Team" on the right-hand side. From there click on "change" next to TEAM GOAL. Enter your new goal and hit "Submit".

6. **How can I see who has donated to me?**

- Login to your **Tour Center** and click the "My Progress" icon. This will allow you to view your donor list and any amounts donated.

7. **How can I see who is on my team?**

- Login to your **Tour Center** and click the "My Progress" icon and then click on "Team" located in the menu on the right-hand side. This will allow you to view your team roster and the amounts raised by each team member.

8. **What is the difference between making my personal page private or public?**

- By default, a personal page is **Public**, meaning your name will appear in the participant search list. Anyone accessing the site will be able to support you. Setting your personal page to **Private** means your name will not appear in the participant search list. Only people you personally invite (know your personal page URL) will be able to support you.

C. Offline Fundraising

1. **How can I get cash/checks to show up in my ONLINE Gifts Summary?**
 - First, login to the site using your username and password. Click on "My Tour Center" and choose your event. Click on the "Cash/Check Donations" text in the menu on the right. Enter the information and be sure to click "Add" or "Save and Add Another".
2. **Where can I find a receipt I can print and give my donors who give me a small cash donation?**
 - If you need to give a receipt for a small cash donation, please print, cut and fill out one of the receipts in this [downloadable document](#) (Adobe PDF file).
3. **Why doesn't the money I turned in on the Day of the Event show up online?**
 - The money you send into the ADA office or turn in on the day of the event does not automatically show up on your website. You have to enter cash/checks online yourself (see item #1 of Offline Fundraising) for them to show on your personal website even though they will show up in the ADA records and will be accurately counted for your thank you gift.